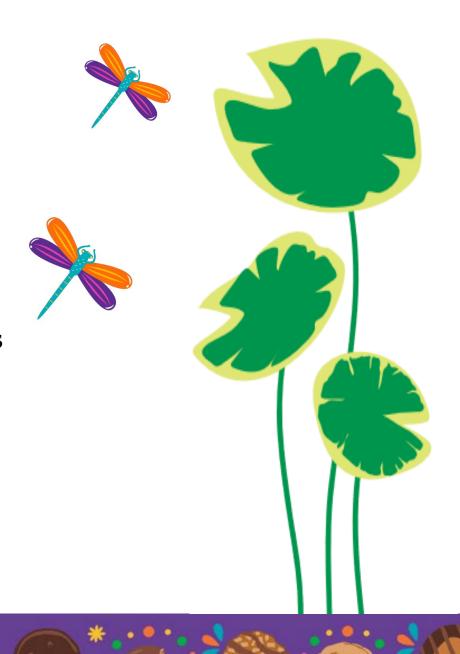




# **Meeting Agenda**

Welcome Additional Training Opportunities Glossary of Key Cookie Terms 2024 Cookie Lineup Virtual Rally/In Person Events Troop Profit and Rewards Updated Rewards Structure and Special Highlights General Housekeeping Cookie Program Phases Keys To Cookie Program Success Cookie Booth Participation Additional Cookies and Cookie Money Tips Maximize Your Cookie Program Potential Important Dates and Resources



# Additional Virtual Trainings, Videos, and Resources Available

Navigating eBudde for important steps.

Initial order strategy training.

Cookie booth beginner training.

Troop Digital Cookie training.

Drop in Zoom Q&A sessions.

Personal training with GSK Product Team by appointment.

FAQs about price increase.

Cost of cookies price breakdown.

These will be live and recorded trainings posted to the Girl Scouts of Kentuckiana website and gsLearn.

www.gskentuckiana.org/cookieresources

Watch for more information in the weekly Product Power Connection.







# **Glossary of Key Cookie Terms**



# **Technology Terms**

eBudde AND eBudde Troop App Plus Digital Cookie/Digital Order Card (DOC) Clover Account/Clover App Girl Scouts of Kentuckiana Website



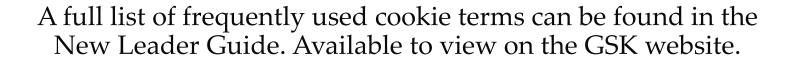




Per Girl Average (PGA)
Cookie Cupboards
Kentuckiana Credits







www.gskentuckiana.org/cookieresources





# 2024 Cookie Lineup

- 9 flavors this year.
- \$6.00 Core/\$7.00 Specialty.
- 8 pack samples are available.
- S'mores will be available at cookie cupboards.
- Toffee-tastic is only available during the initial order.
- Raspberry Rally will not return for 2024.





# **Virtual Cookie Rally**

Zoom – Register <u>here</u>. Sunday, January 6, 2024 10:30 am-11:30 am Eastern Girls will receive a 2024 Cookie Rally Patch





# **Troop Profit and Rewards**

Seven Core Cookie Flavors

\$6.00 per package - Troop Profit \$0.80 per package

Two Specialty Cookie Flavors

\$7.00 per package - Troop Profit \$0.90 per package

Troop profit has increased by \$0.10 per package for 2024.

Rewards have been adjusted and several levels lowered or added to help Girl Scouts reach their goals in a price increase year.

# Cadette, Senior, and Ambassador Reward Option

Troops can opt out of rewards for additional troop profit of \$0.10 per package.

Troops that opt out of rewards can still earn Troop Initial and Final PGA rewards.

Girls can still earn the theme patch, bar patch, and Kentuckiana Credits.







#### Rewards

#### 1,000+ Celebration Event (Girl Reward)

Girls that sell 1,000+ packages

# **Troop Initial Per Girl Average (PGA) Reward** 225+ packages PGA

# **Troop Final Per Girl Average (PGA) Reward** 265+ packages PGA







# **General Housekeeping**

# Are you and your girls registered with Girl Scouts of Kentuckiana?

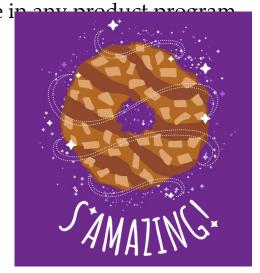
- The troop leader and girls must be registered to be uploaded into eBudde, the cookie sales tracking and inventory system.
- Registration is required to participate.
- New leaders will receive a special guide with a detailed glossary of terms, and highlights of important parts of the program.

### Do you have a troop bank account?

- You must have a bank account with two unrelated adults on the account in order to participate in any product
- Cookie funds are collected via ACH from the troop bank account.
- If you need help regarding troop bank account set up contact Volunteer Care.

# Do you have cookie materials for your troop?

- Cookie materials shipped directly to troops based on girls registered by November 10, 2023.
- Troops can request additional materials.





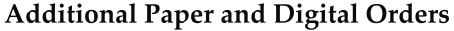
# **Cookie Program Phases**

#### When, Where and How?

Cookie Program Begins on January 15, 2024

#### **Initial Orders**

January 15, 2024 – February 5, 2024 Digital Cookie and Paper Order Card



February 6, 2024 – March 31, 2024

#### **Cookie Booths**

March 8, 2024 – March 31, 2024 Troops may host cookie booths as soon as they have cookies.

Each phase of the Cookie Program has rewards that can be earned. Most rewards are cumulative.





# **Digital Cookie**

## Digital Cookie begins January 15, 2024.

Volunteer access on January 6.

Parent/Guardian welcome email will be sent on January 9 to all registered Girl Scouts.

# **Girl Delivery**

Customers will order online and pay for the order. Girls will deliver cookies to customers in March. Parents must approve or decline the girl delivered order within 5 days or it will default to the customer's second choice of donate or cancel the order.

# **Direct Ship**

Customers will order online and pay for shipping.

4-8 packages: \$12.99

9-12 packages: \$14.99

GSK shipping promotion during the initial order.

\$10 off shipping 12+ packages.

# **Donate Operation: Cookie**

Customers can make a \$6 donation. Troops and girls will still receive credit for these "virtual" packages of cookies.





12+ packages



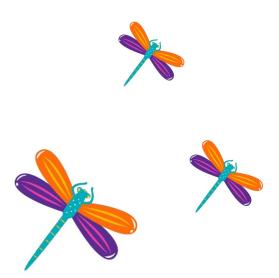
Cookie Tech Patch

25+ packages



# **Operation: Cookie**

Operation: Cookie is a council-wide campaign. Troops can take orders for cookies that will be shipped directly to military troops and organizations as well as first responders.





# Operation: Cookie



12+ packages



Gift of Caring Patch

25+ packages

#### **Initial Orders**



January 15, 2024 – February 5, 2024

<u>Digital Cookie Begins</u>
January 15, 2023 (Girl delivery, Ship and Donate)



75+ packages

25+ packages

Paper Order Card Begins January 15, 2024

The initial order in eBudde should consist of all girl delivered Digital Cookie orders, paper orders, and additional cookies for booths.

Troops will submit their initial order and rewards in eBudde by February 5, 2024.

There are girl and troop rewards earned during the initial order phase of the program. These rewards will be delivered to the troop with the initial cookie order.



100+ packages



#### **Cookies Are Here!**

Once troops have submitted their initial cookie order and rewards, the cookies will be delivered to the council warehouse to be distributed to troops. February 19-29, 2024 is when troops will get their initial order cookies and initial rewards.

Area/Service Unit pick up at designated locations. Direct to troop delivery 300+ case order.

Louisville Armstrong Warehouse (February 29 – March 1-2, 2024)





### **Additional Orders and Cookie Booths**

#### **Additional Orders**

February 6, 2024 – March 31, 2024

Special girl and troop rewards can be earned during this phase of the program. These rewards will ship to the troop after the program has ended.



#### **Cookie Booths**

March 8, 2024 – March 31, 2024



# **Cookie Booth Participation**

Plan to participate in Cookie Booths!

- Service Unit Booths.
- Open Council Booths in eBudde.
- My Sale Troop Booths.
- Family Booths.

Look for cookie booth training in early February.





# **Keys To Cookie Program Success**

- Host a family engagement meeting.
- Share cookie materials including permission slip and Digital Cookie quick start flyer.
- Identify parent helpers in your troop. Assign individual roles.
- Discuss goals for the troop and individual girls.
- Let families know about pins and badges girls can earn.





#### **Additional Cookies**

# Why will I need more cookies?

- Girls will continue to sell cookies with paper order cards.
- Girls will continue to sell cookies online with Digital Cookie.
- You will need cookies for cookie booths.



- Throughout the council, there are "cookie cupboards" that are either council operated or volunteer operated.
- You will be able to order cookies through eBudde to pick up at cookie cupboard locations.
- Keep in mind, Toffee-tastic will only be available to order with the initial order. S'mores and all other flavors will be available at cookie cupboards.

A full list of cookie cupboards will be available at gskentuckiana.org/cookieresources.



# **Cookie Money Tips**

# When do we collect money?

- Troops should always give and save copies of signed receipts for cookies and payments.
- Girls should collect payment when they deliver cookies.
- Families should pay the troop by the end of the cookie program.
- Troops should make frequent deposits in their troop bank account with both family payments and booth sales.

# All cookie money is due in the troop bank account by April 1, 2024.

## What about Digital Cookie payments?

All Digital Cookie sales are paid for online. You will never have to collect money for any Digital Cookie orders.

## What if a family is late or fails to pay the troop for cookies?

Troops have the opportunity to submit a <u>Family Owing JotForm</u>. This will exempt the troop from owing the council for the missing funds due from the family. The proper documentation must be submitted. The council will then pursue collections with the family.

### What if the troop has cookies left over? Can we return unsold cookies?

No, once the troop has picked up cookies and accepted responsibility for them, they are financially obligated to pay for the cookies, even if they are unsold.





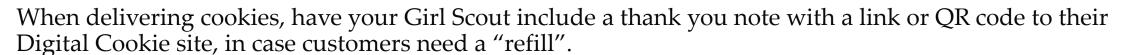


# **Maximize Your Cookie Program Potential**

Set Troop goals and encourage Girl Scouts to set individual goals.

Encourage participation in all levels of the program.

Take advantage of marketing resources.



Be aware of Council cookie communications including the weekly Product Power Connection e-newsletter, emails from the eBudde system and your Service Unit connections.

Additional training and resources will be available throughout the program.

Opportunity to request one-on-one training for you with Council staff.





# **2024 Cookie Program Important Dates**

eBudde AND Digital Cookie Open to Volunteers January 6, 2024

Digital Cookie AND Paper Orders Begin January 15, 2024

Troop Initial Order Due February 5, 2024

Cookie Initial Deliveries February 19-29, 2024

Booth Sales March 8-31, 2024



A full list of all Cookie Program dates can be found at <u>gskentuckiana.org/cookieresources</u>.



#### THANK YOU!



GSK Adult and Girl Product Program Focus Group Members.

Service Unit Managers and Cookie Teams.

Troop Volunteers.

Families, Parents, and Caregivers.

YOU make this program amazing!





#### **Important Resources**

eBudde –

www.ebudde.littlebrownie.com

Volunteer access on January 2, 2023

Girl Scouts of Kentuckiana Website

www.gskentuckiana.org/ cookieresources

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