

Early Bird Shirt FAQs

There is an error on my renewed girl list and a girl is missing from my troop list that should be renewed. How can I get her renewed so she earns a T-shirt?

- In order to add a missing girl to your troop and have her earn a T-shirt you must do the following by July 8 at 11:59 pm EDT
 - Renew the missing girl using this link
<https://gskentuckiana.jotform.com/261735289711160>
 - REMINDER: This must be done by July 8 at 11:59 pm EDT.

I am a Troop Leader and I had one girl renewed in my troop, but I didn't receive an email requesting her T-shirt size. Is that an error?

- No. If just one girl was renewed in a troop, the email was sent to the caregiver instead.

A Troop Leader missed the deadline. Will council still accept their troop's sizes and do a late add?

- No, unfortunately not. Processing and production begins immediately following the deadline to ensure timely delivery, therefore we cannot accommodate late additions.

Where are my troop's Early Bird patches?

- Patches will be shipped separately, directly to the address received in the T-shirt size order form. The patches may arrive before the T-shirts.

Where are my troop's Kentuckiana Credits?

- They will arrive in the Troop Leader's email by July 8. Look for an email from GSK Director of Data Analytics, Janis Kidd.

Can parents or leaders purchase extra shirts for girls who didn't renew during the campaign, or for adult volunteers?

- No. These shirts are exclusive, limited-edition rewards for members who renewed during the specific campaign window. They are not available for purchase.

The Girl Scout received their T-shirt, but it does not fit. Can they swap it for a different size?

- No. We print exact quantities based on the specific sizes submitted by the Troop Leaders or caregivers. We do not hold extra inventory to accommodate size swaps or exchanges.

Sizing Guidelines

For T-Shirt sizing, our shirts are short-sleeved, high-quality Jerzees brand with 100% pre-shrunk cotton.

Youth sizes are small (6-8), medium (10-12), large (14-16), and XL (18-20).

Adult tees are men's (unisex) sizes: small, medium, large, extra large, XXL, 3XL, 4XL, 5XL.

IMPORTANT: YOU MUST SUBMIT SIZES BY THE DEADLINE of July 8 at 11:59 pm EDT or your Girl Scout(s) will forfeit their T-shirt reward.

Any other questions, please contact Customer Care at 888-771-5170 or customercare@gskentuckiana.org.